

## **PLN GROUP**

## **WARRANTY**

The following warranties apply to Hush manufactured in New Zealand by IQ Commercial:

- A TEN-YEAR WARRANTY applies to the polyester panels
- A THREE YEAR WARRANTY applies to electrical components including the LED Driver (if applicable).

## **OUR RESPONSE TO A WARRANTY CLAIM**

At any time within the relevant warranty period specified above, IQ Commercial will repair, or at its option replace such defective part/s that the company determines to be defective due to sub-standard materials or workmanship.

## WARRANTIES SUBJECT TO THE FOLLOWING CONDITIONS

- This warranty does not cover fading, soiling, wrinkling or creasing, improper cleaning or defects arising from the purchaser's negligence, misuse, alteration, imprudent cleaning, accidents, natural characteristics of the material used or the application of fabric protection treatments.
- Claims under this warranty must be made in the first instance through the agent from whom the article in question was originally purchased.
- No employee or agent of IQ Commercial shall have the authority to add, alter or vary any of the provisions of this warranty.
- IQ Commercial's liability in respect of furniture or lighting products is limited to the remedies set out in this guarantee.
- This warranty is in addition to, and does not limit, the rights of the purchaser under the Consumer Guarantees Act 1993. Nothing in this warranty is intended to have the effect of contracting out of the provisions of the Consumer Guarantees Act 1993 except to the extent permitted by that Act and this warranty is to be modified to the extent necessary to give effect to that intention.